



## CORPORATE

<b>Circular</b>	CC 05–001
<b>Issued</b>	27 October 05
<b>Related</b>	

## Department of Planning office contacts and advisory lines

The purpose of this circular is to update clients on departmental inquiry services and regional office contacts.

### Introduction

The NSW Department of Planning was established on 29 August 2005.

Though there have been a number of administrative changes in government recently, the Department of Planning continues to offer a high level of service to clients through its head office and regional offices.

The following is a useful guide when contacting and doing business with the Department of Planning.

### General inquiries

#### Planning Information Centre

23–33 Bridge Street Sydney NSW 2000  
GPO Box 39, Sydney NSW 2001  
Email: [information@dipnr.nsw.gov.au](mailto:information@dipnr.nsw.gov.au)  
Phone: 02 9228 6333, Fax: 02 9228 6555  
Weekdays 9.00 a.m. to 5.00 p.m.

#### Specific inquiries

Weekdays 9.00 a.m. to 5.00 p.m. unless stated otherwise.

#### BASIX Help Line

Phone: 1300 650 908, Fax: 02 9228 6544  
Email: [basix@dipnr.nsw.gov.au](mailto:basix@dipnr.nsw.gov.au)  
Web: [www.basix.nsw.gov.au](http://www.basix.nsw.gov.au)

#### Building Code of Australia (BCA) Advisory Line

Phone: 02 9228 6529  
Tue, Wed, Thu, 9.30 a.m. to 11.30 a.m.

### Building Professionals Board

Level 3, Macquarie Tower  
10 Valentine Avenue Parramatta  
PO Box 3720, Parramatta NSW 2124  
Phone: 02 9895 5950, Fax: 02 9895 5949  
Email: [bpb@dipnr.nsw.gov.au](mailto:bpb@dipnr.nsw.gov.au)  
Web: [www.bpb.nsw.gov.au](http://www.bpb.nsw.gov.au)  
For information on accredited certifiers and certification in NSW.

### FOI Inquiries

Maynessa Lloyd  
Manager, FOI and Privacy  
Phone: 02 9228 6116, Fax: 02 9228 6244  
Email: [maynessa.lloyd@dipnr.nsw.gov.au](mailto:maynessa.lloyd@dipnr.nsw.gov.au)

### Major Project Assessment

DA Advisory Line: 1300 305 695  
For general inquiries on Major Project assessment under Part 3A of the EP&A Act:  
Email [assessments@dipnr.nsw.gov.au](mailto:assessments@dipnr.nsw.gov.au)

### Metropolitan Strategy and Growth Centres

Hotline: 1300 305 695, Fax: 02 9228 6555  
Email: [metrostrategy@dipnr.nsw.gov.au](mailto:metrostrategy@dipnr.nsw.gov.au)  
Web: [www.metrostrategy.nsw.gov.au](http://www.metrostrategy.nsw.gov.au)

### Planning Reform Fee Inquiries

Phone 1800 188 208.  
Email: [feeenquiries@dipnr.nsw.gov.au](mailto:feeenquiries@dipnr.nsw.gov.au)  
Provides advice to councils on fee returns.

### Transport and Population Data Centre

Phone: 02 9206 8600, Fax: 02 9206 8690  
Email: [tpdc@dipnr.nsw.gov.au](mailto:tpdc@dipnr.nsw.gov.au)

## Department of Planning offices

Weekdays 9.00 a.m. to 5.00 p.m. unless stated otherwise.

### METROPOLITAN

#### Head Office

23-33 Bridge St Sydney NSW 2001  
GPO Box 39, Sydney NSW 2001  
Email: [information@dipnr.nsw.gov.au](mailto:information@dipnr.nsw.gov.au)  
Phone: 02 9228 6111, Fax: 02 9228 6455

#### Sydney Region West

10 Valentine Ave Parramatta  
PO Box 3720 Parramatta NSW 2124  
Phone: 02 9895 6211, Fax: 029895 7281

#### Transport and Population Data Centre

Level 7, Tower Two, Lawson Place  
Redfern NSW 2016  
GPO Box 3927 Sydney NSW 2001  
Phone: 02 9206 8600, Fax: 02 9206 8690  
Email: [tpdc@dipnr.nsw.gov.au](mailto:tpdc@dipnr.nsw.gov.au)

### REGIONAL NSW

#### Alpine Resorts (assessment team)

Shop 5A, Snowy River Avenue Jindabyne  
PO Box 36 Jindabyne 2627  
Phone: 02 6456 1733, Fax: 02 6456 1736

#### Barwon

Level 3, Noel Park House  
155-157 Marius Street Tamworth  
PO Box 550 Tamworth 2340  
Phone: 6764 5900 or 6764 6831 direct  
Fax: 02 6764 5982

#### Central Coast

Level 3, 107 Mann Street Gosford  
PO Box 1148 Gosford NSW 2250  
Phone: 02 4323 7000, Fax: 02 4323 6573

#### Central West / Far West

209 Cobra Street Dubbo  
PO Box 717 Dubbo NSW 2930  
Phone: 02 6884 2560, Fax: 02 6884 8483

#### Hunter

Suite 6 464 King Street Newcastle West  
PO Box 2213 Dangar NSW 2309  
Phone: 02 4929 4346, Fax: 02 4929 6364

#### Illawarra / South Coast

84 Crown Street Wollongong  
PO Box 5475 Wollongong NSW 2520  
Phone: 02 4224 9450, Fax: 02 4224 9470

#### Murray / Murrumbidgee

Suite U101, First floor Riverside Plaza  
131-139 Monaro Street Queanbeyan  
PO Box 189 Queanbeyan NSW 2620  
Phone: 02 6297 6477, Fax: 02 6297 9505

#### North Coast

76 Victoria Street Grafton  
Locked Bag 10 Grafton NSW 2460  
Phone: 02 6640 2000, Fax: 02 6640 2185

#### Further information

The latest list of contacts for the Department of Planning is available from the Department's website at: [www.planning.nsw.gov.au/aboutus/contactus.asp](http://www.planning.nsw.gov.au/aboutus/contactus.asp).

If you have any further inquiries please contact the Planning Information Centre on 02 9228 6333.

#### Authorised by:

Alice Spizzo  
Executive Director  
Office of the Director General

Crown copyright 2005  
NSW Department of Planning  
[www.planning.nsw.gov.au](http://www.planning.nsw.gov.au)  
DOP 05\_035

Disclaimer: While every reasonable effort has been made to ensure that this document is correct at the time of printing, the State of New South Wales, its agencies and employees, disclaim any and all liability to any person in respect of anything or the consequences of anything done or omitted to be done in reliance upon the whole or any part of this document.